

# Galaxy Dust Online – Privacy Policy

This Privacy Policy explains how we collect, use, store, share, and protect your personal data when you access or use the Galaxy Dust Online video game (the “Game”), its website, related applications, and services operated by **SasoriLabs S.L.**

By accessing or using Galaxy Dust Online, you agree to the terms described in this Privacy Policy.

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## 1. Information We Collect

We collect different types of personal and technical information to improve your experience and operate the game effectively, including:

- **Account Data:** email address, username, IP address, and other unique identifiers.
- **Gameplay Data:** progress, inventory, achievements, interactions, and session history.
- **Technical Information:** device type, operating system, browser type, IP address.
- **Economic Data:** in-game transactions, wallet address (if applicable), virtual currency history.
- **Optional Contact Information:** if provided voluntarily for support or communication purposes.

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## 2. Purpose of Data Processing

We process your personal data for the following purposes:

- To enable access and secure login to the game.
- To manage user accounts and in-game assets.
- To facilitate purchases, trades, and in-game reward systems.
- To analyze usage and improve the game’s performance and design.

- To detect and prevent fraud or abuse.
- To send event updates, promotional content, or service notifications (with your consent).

**Legal bases:** contract performance (game access), legitimate interest (improvement, security), consent (when applicable), and legal compliance.

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## 3. Data Sharing

We only share your personal data in the following situations:

- **Service Providers:** with trusted partners for hosting, analytics, support, and technical services.
- **Legal Compliance:** when required by law, regulations, or lawful requests from authorities.
- **Collaborators:** if you have explicitly consented to it.

**We never sell your personal data.**

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## 4. International Data Transfers

If your data is transferred outside the European Economic Area (EEA), we ensure an adequate level of protection using:

- European Commission's Standard Contractual Clauses.
- Other legal safeguards permitted under applicable data protection laws.

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## 5. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes outlined in this policy, or while your account remains active.

After account deletion or inactivity, we may retain some anonymized data for analytical, legal, or security purposes.

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## 6. Your Rights

As a data subject, you have the right to:

- Access your personal data.
- Request correction or deletion of data.
- Object to or restrict data processing.
- Request data portability.
- Withdraw consent at any time (when applicable).
- File a complaint with the relevant data protection authority (e.g., AEPD in Spain).

To exercise your rights, please contact us via our official channels.

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## 7. Data Security

We implement appropriate technical and organizational measures to safeguard your data from loss, misuse, unauthorized access, alteration, or destruction.

While we take security seriously, no digital platform can be guaranteed as 100% secure. Keep your login credentials safe and avoid sharing your account.

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## 8. Children's Privacy

Galaxy Dust Online is not intended for users under the age of 16. We do not knowingly collect personal data from minors.

If we become aware of such collection without verified parental consent, we will promptly delete the data.

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## 9. Policy Updates

We may update this Privacy Policy from time to time. In the event of significant changes, we will notify users via our website or through in-game notifications.

The most current version of this policy will always be available on our website and will reflect the latest revision date.